



IMPACT 5000 Go

- ✓ A portable DECT solution you can easily take anywhere.
- ✓ A plug-and-play solution that utilizes a single USB port for calls and charging.
- ✓ A noise-cancelling microphone and voice detection technology ensure the speaker's voice is transmitted naturally and clearly.
- ✓ With an extensive wireless range, up to 135 m/442 ft., you can answer calls even when away from your workspace.
- ✓ DECT technology ensures clear communication in busy offices without interference.

Design

Wearing style

Mono 3-in-1 / Duo

Ear coupling

On-ear

Ear pad material

Leatherette

Call control

On headset

Color

Black

Smart features

LED features and functions

Busy light (single-sided)

Boom arm

Flexible, 270 degrees rotation for left and right wearing

Charge stand

Foldable, magnetic stand with DECT dongle and USB-C port

Connectivity

Connectivity

DECT

Wireless operating range

Line of sight: 135 m | 442 ft
Typical office building: 40 m | 131 ft

Battery

Battery type

Rechargeable Lithium Polymer; 3.7 V; 335 mAh / 530 mAh

Watt hours for battery

1.24

Music time

Up to 9 hours

Talk time

Up to 14 hours

Power via USB cable

5V

Charging time

Mono 3-in-1: 2.5 hours
Duo: 4 hours

Microphone

Number of microphones

2

Microphones for voice pick-up

2

Microphone technology

Digital MEMS

Microphone pick up pattern

Omnidirectional

Frequency response

150 Hz to 11 kHz

Sensitivity

Mono 3-in-1: -22 dBFS/Pa
Duo: -21 dBFS/Pa

Speaker	Acoustical principle	Dynamic open, neodymium
	Active noise cancellation (ANC)	No
	Passive damping	Duo: Up to 35 dB passive damping
	Bandwidth (speak mode)	Narrowband: 300 Hz - 3.4 kHz Wideband: 100 Hz - 7 kHz
	Bandwidth (music mode)	Wideband: 20 Hz - 20 kHz
	Sensitivity	Mono 3-in-1: 118 +/- 3 dB @ 1 kHz, 1 mW Duo: 113 +/- 3 dB @ 1 kHz, 1 mW
	Max. sound pressure	118 dB
	Total harmonic distortion	Mono 3-in-1: < 0.5 % @ 1 kHz, 118 dBSPL Duo: < 0.5 % @ 1 kHz, 113 dBSPL
	Impedance	Mono 3-in-1: 32 ohm Duo: 16 ohm
	Size	Mono 3-in-1: 17 mm Duo: 30 mm
	User hearing protection	EPOS ActiveGard®, EU Noise at Work Limiter, Australia G616 Acoustic Safety
Weight	Headset weight	Mono 3-in-1: earhook: 44 g 1.55 oz / headband: 58 g 2.05 oz / neckband: 43 g 1.52 oz Duo: 136 g 4.80 oz
Dimensions	USB-C cable length	120 cm 47.24 in
	Headset (LxWxH)	Mono 3-in-1: 50 x 25 x 140 mm 1.97 x 0.98 x 5.51 in Duo: 165 x 170 x 62 mm 6.50 x 6.69 x 2.44 in
	Length boom arm	11.7 cm 4.6 in
Software & Apps	EPOS devices can be managed with following software solutions:	
	EPOS Connect desktop app	EPOS Connect freeware for Windows and Mac. Conduct firmware updates and configure headsets for personal audio preferences: eposaudio.com/software-epos-connect
	EPOS Connect mobile app	Compatible with most iOS and Android systems and available in 7 languages including English, French, German, Spanish, Japanese, Korean & Simplified Chinese
	EPOS Connect for thin clients	Conduct firmware updates, supported by DellWyse, Linux, IGEL, eLux
	EPOS Connect for web	A web-based solution for updating the firmware of your EPOS devices
	EPOS Manager	Manage, update and configure EPOS audio devices from any location. For both cloud and on-premises solutions: eposaudio.com/software-epos-manager
Extended info	Warranty	2 years
	Operating temperature	-10 °C to 50 °C 23 °F to 122 °F
	Operating humidity	10%-90% Non condensing
	Storage temperature	-10 °C to +50 °C / +14 °F to +122 °F
	Storage humidity	10%-90% Non condensing
	Packaging weight	487 g 17.18 oz
	Master carton weight	5900 g 208.2 oz
	Packaging dimensions (LxWxH)	200 x 201 x 65 mm 7.87 x 7.91 x 2.56 in
	Master carton dimensions (LxWxH)	412 x 347 x 250 mm 16.22 x 13.66 x 9.84 in
	Units per master carton	10

Product information

Product	What's in the box	Certifications and compliance	EAN code	UPC code
IMPACT 5000 Go MS Mono 3in1 WL USB-A Art. no. 1001433	Mono 3-in-1 headset and CH 50 charge stand, sustainable carry pouch, SDW D1 USB, neckband, earhook USB-C to USB-C cable, USB-C to A adapter	Certified for Microsoft Teams	57 14708 01254 2	8 40064 41234 6
IMPACT 5000 Go MS Mono 3in1 WL USB-A US Art. no. 1001468	Mono 3-in-1 headset and CH 50 charge stand, sustainable carry pouch, SDW D1 USB, neckband, earhook USB-C to USB-C cable, USB-C to A adapter	Certified for Microsoft Teams	57 14708 01289 4	8 40064 41268 1
IMPACT 5000 Go MS WL USB-A Art. no. 1001436	Duo headset and CH 50 charge stand, sustainable carry pouch, SDW D1 USB USB-C to USB-C cable, USB-C to A adapter	Certified for Microsoft Teams	57 14708 01257 3	8 40064 41237 7
IMPACT 5000 Go MS WL USB-A US Art. no. 1001437	Duo headset and CH 50 charge stand, sustainable carry pouch, SDW D1 USB USB-C to USB-C cable, USB-C to A adapter	Certified for Microsoft Teams	57 14708 01258 0	8 40064 41238 4

Spare parts

Product	Short Description	EAN code	UPC code
CH 50 Art. no. 1001438	Charge stand for IMPACT 5000 Go series	57 14708 01259 7	8 40064 41239 1
SDW D1 USB Art. no. 1000299	USB DECT dongle	57 14708 00100 3	8 40064 40100 5
SDW D1 USB - US Art. no. 1000978	USB DECT dongle	57 14708 00780 7	8 40064 40780 9
HZP SDW 10 Art. no. 1000687	Spare earpad for SDW 10	57 14708 00488 2	8 40064 40488 4
HZP SDW 30, 60 Art. no. 1000688	Spare earpad for SDW 30, 60	57 14708 00489 9	8 40064 40489 1
Spare battery SDW 10 Art. no. 1000806	Spare Battery for SDW 10	57 14708 00607 7	8 40064 40607 9
Spare battery SDW 30, 60 Art. no. 1000807	Spare battery for SDW 30, 60	57 14708 00608 4	8 40064 40608 6
SDW 10 HS Art. no. 1000631	SDW 3-in-1 headset	57 14708 00432 5	8 40064 40432 7
SDW 60 HS Art. no. 1000633	SDW Stereo headset	57 14708 00434 9	8 40064 40434 1